



PROVIDER *bulletin*

October 14, 2009

Dear Provider,

Effective November 1, 2009, co-payment amounts for Healthy Families Program members will change. The new co-payment amounts are as follows:

	Income Category A	Income Category B&C
Office Visit:	\$5	\$10
RX:	\$5	\$10
MH Visit:	\$5	\$10
ER:	\$5	\$15

Exceptions to these co-pays:

No office visit co-pay for children 24 months of age and younger

ER co-pay waived if the member is admitted to the hospital

Kern Family Health Care will be issuing new identification cards to all Healthy Families members that reflect the new co-payment amounts. Please attempt to verify the correct co-payment amount by requesting to see the member's identification card. Only Healthy Families member identification cards with a revision date of November 1, 2009 (Rev. 11/1/09) are valid. All Healthy Families member identification cards that do not have this revision date printed on the card may not reflect accurate co-payment amounts, and should be considered invalid.

If you have any questions, please contact our Provider Relations Department at (661) 664-5146.

Sincerely,

Jake Hall
Provider Relations Supervisor
Kern Health Systems

