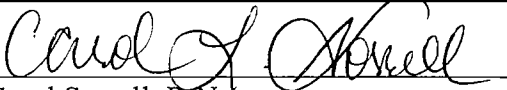
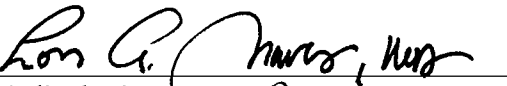
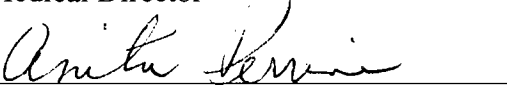
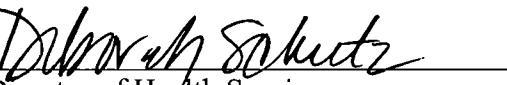


**KERN HEALTH SYSTEMS
POLICIES AND PROCEDURES**

SUBJECT: Sensitive Services		INDEX NUMBER 3.20-P	Page 1 of 2				
RESPONSIBLE DEPARTMENT HEAD: Director of Health Services							
Review Date	05/2004	02/2008					
Effective Date	06/01/04	11/04/08					
Revision No.	2004-05	2008-11					

Approved		Date	11/4/08
	Carol Sorrell, R.N. Chief Executive Officer		
Approved		Date	11/3/08
	Medical Director		
Approved		Date	10/31/08
	Chief Compliance Officer		
Approved		Date	10/30/08
	Director of Health Services		

POLICY¹:

Kern Health Systems (KHS) will implement and maintain procedures to ensure confidentiality and ready access to sensitive services for all members, including minors. Members shall be able to access sensitive services in a timely manner and without barriers such as prior authorization requirements. Access to abortion services for minors is subject to applicable State and Federal law.

Sensitive services will be provided in accordance with the contractual requirements outlined in the following sources:

- 2004 DHCS Contract Sections A-5 (2) (F), A-8 (9) (10) (11), A-9 (4), (8) (A-D).

Sensitive services will be provided in accordance with the following *KHS Policies and Procedures*:

- ❖ #2.17 – Access – Treatment of a Minor
- ❖ #2.27 – Medical Records and Other Protected Health Information – Consent, Maintenance, and Security
- ❖ #2.28 – Medical Records and Other Protected Health Information – Privacy, Use, and Disclosure
- ❖ #3.17 – STD Treatment
- ❖ #3.18 – Confidential HIV Testing
- ❖ #3.21 – Family Planning Services and Abortion
- ❖ #3.24 – Maternity Care

PURPOSE:

To provide guidelines for the provision of sensitive services.

POLICIES AND PROCEDURES

SUBJECT: Sensitive Services	INDEX NUMBER 3.20-P	Page 2 of 2
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DEFINITIONS:

Sensitive Services²	Those services related to: <ul style="list-style-type: none">❖ Sexual assault❖ Drug or alcohol abuse for children 12 years of age or older❖ Pregnancy❖ Family planning❖ Sexually transmitted diseases designated by the Director for children 12 years of age or older.❖ Sexually transmitted diseases for adults❖ Abortion❖ HIV testing❖ Outpatient mental health care for children 12 years of age or older who are mature enough to participate intelligently and where either (1) there is a danger of serious physical or mental harm to the minor or others or (2) the children are the alleged victims of incest or child abuse.
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¹ **Revision 2008-11:** Added reference from DHCS Contract Exhibit A, Attachemtn 9 (4) to comply with Deliverable 9.B.
Revision 2004-05: Revised per DHS/DMHC response to CAP on Medical Review (YE Oct03). New DHS Contract 03-76165 does not contain any definition for sensitive services nor does it include sensitive services in the list of no prior auth services (A-5(2)(F)). The DHS/DMHC Medical Audit (YE Oct03) Finding 3.1.5 is based on the old contract. Decision was made to go ahead and make policy comply with old contract. **Revision 2004-02:** Created per DHS Medical Review YE Oct03. (Finding 3.1.5)

² Definition contains both elements of the contractual definition and services listed in 1996 DHS contract section 6.5.6.5. Exhibit E1 pg 14 (Minor consent services). DHS considers all of the listed services to be sensitive services. See DHS Medical Review YE Oct03. (Finding 3.1.5)