

**KERN HEALTH SYSTEMS  
POLICIES AND PROCEDURES**

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RESPONSIBLE DEPARTMENT HEAD: Chief Health Services Officer							
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Approved		Date	5/23/10
	Chief Executive Officer		
Approved		Date	5/24/10
	Associate Medical Director		
Approved		Date	5/18/10
	Director of Marketing and Member Services		
Approved		Date	5-6-2010
	Chief Health Services Officer		

**POLICY<sup>1</sup>:**

Coverage for major organ transplants differs according to member's Plan.

Under the Healthy Families Product, transplants are a covered benefit when referred by a Kern Health Systems (KHS) provider and approved by KHS. Transplants qualifying as a CCS eligible condition are referred to and provided by the CCS Program.

Under the Medi-Cal Product, major organ transplant procedures are not covered with the exception of kidney transplants.<sup>2</sup> KHS providers will follow systematic methods for identifying members in need of major organ transplants. KHS providers will refer these members to a Medi-Cal approved transplant center and coordinate care as needed. KHS Utilization Management staff will assist providers as needed in the referral process and act as a liaison between transplant center staff and KHS provider. Transplant procedures which are not covered include:

- Bone marrow transplants (BMT)
- Heart transplants (HT)
- Liver transplants (LT)
- Lung transplants (LUT)
- Heart/lung transplants (HT/LUT)
- Combined liver and kidney transplants (LT/KT)
- Combined liver and small bowel transplants (LT/SBT)
- Small Bowel Transplants (SBT)

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In cases where a non-covered major organ transplant is needed, members will be disenrolled should they meet all criteria for disenrollment.

**PURPOSE:**

To define and design systematic methods for identifying members who require major organ transplants and subsequent referral, coordination of care, and disenrollment of those members.

**PROCEDURE:**

**1.0 PROGRAM DESCRIPTION AND CONTACT INFORMATION**

The Medi-Cal Fee-For-Service (FFS) Program is responsible for the provision of major organ transplants for Medi-Cal Members. Medi-Cal FFS has designated approved Medi-Cal Transplant Centers. (See Attachment A for a list of these approved centers.)

The California Children's Services Program is responsible for the provision of major organ transplants that are determined to be CCS eligible conditions. See *KHS Policy and Procedure #3.16-P: California Children's Services* for additional information on the CCS Program.

**2.0 ACCESS**

Members requiring major organ transplants are identified by their KHS provider. Organ transplant services require prior authorization. Providers should submit referrals to KHS as outlined in *KHS Policy and Procedure #3.22-P: Referral and Authorization Process*. KHS UM staff assist the provider in making the referral to an appropriate transplant center and act as a liaison between transplant center staff and the provider.

**2.1 Medi-Cal Members**

KHS providers follow the Medi-Cal patient selection criteria in identifying Medi-Cal members in need of major organ transplants. Medi-Cal members meeting the selection criteria are referred to an approved Medi-Cal Transplant Center.<sup>3</sup> If the transplant center physician considers the member to be a suitable candidate, a prior authorization request will be submitted by the transplant center M.D. to either the San Francisco Medi-Cal Field Office (for adults) or the California Children's Services Program (for children) for approval.<sup>4</sup>

**3.0 PROVISION OF SERVICES**

Medically necessary organ and bone marrow transplants are covered benefits for Healthy Families members. Kidney only transplants are a covered benefit for Medi-Cal Members. Transplants qualifying as a CCS eligible condition are referred to and provided by the CCS Program for both Medi-Cal and Healthy Families members.

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Benefits for those transplants covered and approved by KHS include the following<sup>5</sup>:

- A. Reasonable medical and hospital expenses of a donor or an individual identified as a prospective donor, if these expenses are directly related to the transplant
- B. Testing the member's relatives for matching bone marrow transplants
- C. Searching for and testing unrelated bone marrow donors through a recognized Donor Registry
- D. Charges associated with procuring donor organs through a recognized Donor Transplant Bank, if these expenses are directly related to the transplant

### **3.1 Carved Out Transplant Services**

With the exception of kidney only transplants, major organ transplant procedures are not covered under the KHS Medi-Cal Product.<sup>6</sup> Potential candidates for such transplants are referred to either Medi-Cal FFS or CCS. Should the member's evaluation by the transplant physician rule the member out as a transplant candidate or if CCS or the Medi-Cal field office denies prior authorization, the evaluation cost and the responsibility for the continuing treatment of the member will remain with KHS and further care will be coordinated and carried out by the PCP and Specialist as needed.<sup>7</sup>

## **4.0 COORDINATION OF CARE**

KHS promotes the continuity of care of KHS members by transferring all of the members' pertinent medical documentation to the transplant physician.<sup>8</sup> KHS continues to provide all medically necessary covered services for the member until the member is disenrolled.<sup>9</sup>

KHS UM staff will be the liaison for KHS providers and the transplant centers and will facilitate the collection of pertinent records from the appropriate providers for the KHS provider and/or the transplant center.

### **4.1 Disenrollment of Medi-Cal Members**

KHS will initiate disenrollment of the member after all of the following has occurred<sup>10</sup>:

- A. A referral of the member to the Medi-Cal approved organ transplant facility has been completed.
- B. The transplant facility/physician concurs that the member is a suitable candidate for an organ transplant.
- C. The transplant is authorized by either the DHCS Medi-Cal Field Office (for adults) or the California Children's Service Program (for children).

Members will not be disenrolled until the above criteria have been met. The effective date of disenrollment will be retroactive to the beginning of the month in which the transplant is approved.<sup>11</sup> All services provided during this month will be paid at fee-for-service rates.

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## **5.0 PROVIDER AND MEMBER EDUCATION**

Providers are informed of the referral process for major organ transplants through Provider Orientations and the inclusion of this Policy and Procedure in the *KHS Provider Manual*.

When a member is identified as a potential organ transplant candidate, the KHS Member Services department contacts the member to facilitate member understanding of the process and potential outcomes (disenrollment and transplant vs. continued medical management through KHS).

## **6.0 REIMBURSEMENT**

KHS pays Medi-Cal fee-for-service rates for costs associated with evaluations by which the Medi-Cal member is ruled out for transplant services.

PCPs and Specialists that possess Medi-Cal provider numbers may bill Medi-Cal FFS for any retroactive care on disenrolled Medi-Cal members.<sup>12</sup>

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### **Attachments**

- Attachment A – *Approved Medi-Cal Transplant Centers*.

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<sup>1</sup> **Revision 2010-05:** Reviewed by KHS Chief Health Services Officer. Attachment updated. **Revision 2006-02:** Routine review. Policy reviewed against DHS Contract 03-76165 (Effective 5/1/2004). **Revision 2001-05:** Routine review. Added Attachments A-D per DHS Comment Letter (4/30/01).

<sup>2</sup> DHS Contract A-11 (17)(B)

<sup>3</sup> DHS Contract A-11 (17)(B)

<sup>4</sup> DHS Contract A-11 (17)(B)

<sup>5</sup> List of benefits taken from HFAM model EOC. This list outlines the benefit description included in the HFAM program regulations (CCR Title 10). Language included in KHS Healthy Families Handbook 2005-2006.

<sup>6</sup> DHS Contract A-11 (17)(B)

<sup>7</sup> DHS Contract A-11 (17)(B)

<sup>8</sup> DHS Contract A-11 (17)(B)

<sup>9</sup> DHS Contract A-11 (17)(B)

<sup>10</sup> DHS Contract A-11 (17)(B)

<sup>11</sup> DHS Contract A-11 (17)(B) and A-16 (3)(A)

<sup>12</sup> DHS Contract A-11 (17)(B)

## Approved Medi-Cal Transplant Centers

### Heart-Lung and Lung Centers

#### Adults Only

<p>UCSD Center for Transplantation 200 W. Arbor Drive San Diego, CA 92103-8745 (619) 543-3006</p>
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#### Adults and Pediatrics

<p>Stanford Medical Center 300 Pasteur Drive., N.124, Rt.7 Stanford, CA 94305 (800) 756-5000</p>
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### Bone Marrow Centers

#### Adults Only

<p>Alta Bates Hospital (Berkeley) 2320 Woolsey, Suite 301, Berkeley, CA 94705 (510) 204-4444</p>
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#### Pediatrics Only

<p>Children's Hospital of Los Angeles 4750 Sunset Blvd. Los Angeles, CA 90027 (323) 361-2546</p>
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<p>Children's Hospital of Orange 1300 West Palmyra Orange, CA 92668 (714) 289-4065 Contact: Carla Drum</p>
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#### Adults and Pediatrics

<p>City of Hope Hospital 1500 E. Duarte Rd. Duarte, CA 91010-0269 (626) 359-8111</p>
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<p>Stanford Medical Center 300 Pasteur Drive., N. 124, Rt. 7 Stanford, CA 94305 (800) 756-5000.</p>
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<p>UCLA School of Medicine Bone Marrow Transplant Office Department of Medicine Division of Hematology/Oncology Los Angeles, CA 90055</p>
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<p>University of California (UCSF) 400 Parnassus Avenue P.O. Box 0324, Room A502 San Francisco, CA 94143 1-800-444-2559 UR Dept (415) 353-1762 Fax (415) 353-3379</p>
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### Heart Centers

#### Adults Only

<p>California Pacific Medical Center 2333 Buchanan St. San Francisco, CA 94115 (415) 600-6000</p>
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<p>Stanford Medical Center 300 Pasteur Drive., N.124, Rt.7 Stanford, CA 94305 (800) 756-5000.</p>
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UCLA-Heart and Lung Transplant Center  
10833 LeConte Avenue  
Los Angeles, CA 90024  
(310) 825-6068

Scripps Clinic of San Diego  
10666 N. Torrey Pines Rd.  
La Jolla, CA 92037  
(858) 455-9100

#### Adults and Pediatrics

California Pacific Medical Center  
2333 Buchanan San Francisco, CA 94115  
(415) 600-6000

University of California (UCSF)  
400 Parnassus Avenue  
P. O. Box 0324  
Room A502  
San Francisco, CA 94143  
1-800-444-2559

#### Liver Centers

DuMont-UCLA  
10833 LeConte Avenue  
Room 77-120 CHSA  
Los Angeles, CA 90024  
(310) 794-3260 or (310) 794-3491

UCLA-Ronald Regan  
757 Westwood Plaza Room 1314  
Los Angeles, CA 90095  
(310) 206-6697